



Food Safety Forum – Vancouver Program
 Monday September 15, 2008 – River Rock Casino Resort

8:00	Registration & Table Top Exhibits Open
	Continental Breakfast
8:30 – 8:45	Welcome
8:45 - 9:30	<p><u>Food Safety on a Grand Scale – Lessons Learned</u> Mike Byerley, Director Quality Assurance, Compass Group Canada A global leader in contract foodservice and hospitality, Compass has the distinction of serving the public in many high profile sports and entertainment concessions. Hear the valuable food safety lessons learned organizing World Youth Day, SARS Concert, and the 2002 Salt Lake Olympics and Paralympic Games.</p>
9:30 – 10:15	<p><u>Hiring Right</u> Jan G. van der Hoop, President, HiringSmart Canada Inc Join our panelists as they discuss the changing Canadian workforce and its impact on food safety. Discover how labour trends and demographics are changing the workforce and what you need to keep in mind when hiring. Learn what kind of graduates we are we producing, how to deal with a shrinking labour pool and what kinds of challenges operators are facing when dealing with today’s breed of employees.</p>
10:15 - 10:45	<p style="text-align: center;"><i>Break</i> Visit Table Top Exhibits</p>
10:45 – 11:45	<p><u>Vancouver 2010 – The Food Safety Risks and Challenges</u> Glenn Westrup - VANOC 2010 Olympics What are the biggest food safety challenges facing VANOC in 2010</p>
11:45 – 12:45	<p><u>Buffet Lunch</u> <u>The TrainCan Excellence In Public Health Awards Lunch</u> Winner: Joanne Lum, Vancouver Costal Health Authority Visit Table Top Exhibits</p>
	<i>Afternoon Sessions</i>
12:45 – 2:30	<p style="text-align: center;"><i>Workshop</i> <u>Best Practices in Food Safety Education and Training</u> Inspiring Employees Steve Burns, President, Surety Food Safety Group Learn why food safety education and training go hand-in hand and why you have to do both. This workshop will address both throughout the human resource continuum - starting from pre-hire through ongoing/long term strategies.</p>
2:30 – 2:50	<i>Afternoon Break – visit Table Top Exhibits</i>
2:50 – 3:50	<p style="text-align: center;">General Session <u>Knowing Who Your Audience Is... How to Better Communicate with Them</u> Rick Ambert, Communication Across Barriers Knowing your audience is key to communicating with them and enhancing their educational success. We will discuss barriers to education, how to implement changes in teaching and learning and ways to motivate and provide meaningful incentives to your audience. We'll address different learners and talk about creating programs that address different needs and styles.</p>
3:50 – 4:00	Wrap-up